

# Product Notice – 94-0552

April 2017

## RADASCAN RESPONDER PRIMARY CELL PACK BRACKET ASSEMBLY

### Introduction

A quality issue with the Primary Cell Pack (PCP) Bracket Assembly Mk2 has been identified where a weld has failed leading to a weakening of the handrail support. The issue affects a limited number of brackets sold between January 2016 and March 2017.

### Affected part numbers

**21-0340-1** PCP Bracket Assembly Mk2; purchased individually and sold as part of the following kits:  
**20-0151-1 S2-x** Mini Responder Series 2 Primary Cell Pack includes PCP pack and bracket  
**10-0162-4-x** Series 3 PCP Responder Kit

### Details and resolution

The position of the affected weld can be seen in Fig 2 below:



Fig 1. PCP Bracket Front View



Fig 2. PCP Bracket Side View

The vast majority of PCP brackets currently deployed are formed using continuous folds of metal as seen in the above pictures; brackets manufactured in this way are not affected by this Product Notice. During the period January 2016 to March 2017 Guidance Marine were supplied with brackets employing both manufacturing processes.

Guidance Marine intend to replace all brackets shipped between the above-mentioned dates. Affected customers will be contacted directly.

### Support

Any questions regarding this Product Notice should be directed to [customerservices.uk@guidance.eu.com](mailto:customerservices.uk@guidance.eu.com).